



TSYP Refund Policy

We have different refund policies depending on the nature of the event.

1. TSYP Teacher and Therapy Training

No refunds or transfers. Monthly payments will cease if a student decides to leave the course. Deposits, registration fees and TSYP membership fees are non-refundable.

2. TSYP Pilot Foundation Courses

Payment can be in full by the start of the course or in monthly instalments with a deposit, as set out in the course documentation. Monthly payments will cease if a student decides to leave the course. Deposits, registration fees and TSYP membership fees are non-refundable.

Where a student chooses to pay the total cost upfront and subsequently leaves the course, they will receive a pro-rata refund in alignment with the payment via instalments.

Both payment plans have the equivalent refund policy.

The place cannot be transferred.

3. Residential weekends or retreats

Refund:

- 100% of payment more than 16 weeks of the event commencing
- 50% of payment within 16 - 12 weeks of the event commencing
- 0% within 12 weeks of the event commencing

The place can be transferred.

4. Non-Residential weekends/day courses

No refunds but the place can be transferred.

5. Joint Events

Special joint events may have a different refund policy agreed by all organisations involved. This will be detailed in the event documentation.

Notes:

Unexpected circumstances may be considered on a case by case basis by applying to the Treasurer who will make a final decision after discussing with the Event Organiser.

A £10 administration fee will be added to all refunds to cover the bank transaction costs.

All refunds will be completed by the Treasurer only.

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